


SERENITY QUEEN HOTEL				
	Season	2024 Summer	Address	Nergiz Sokak No: 1 Konaklı / Alanya
	Category	5*	City	Antalya – Türkiye
	Opening Year	2024	Phone	0090 (242) 511 84 84
	Area	20.000 M ²	E-mail	info@serenityhotels.com
	Concept	Ultra All Inclusive	Total Room	233
	Concept Date	17.03.2024-15.11.2024	Total Bed	466
	Web Site	www.serenityhotels.com	Elevator	6
	Distances			
Antalya Airport				114 km
Gazipasa Airport				54 km
Antalya City Centre				104 km
Alanya City Centre				13 km
Konaklı City Centre				2 km
Time Center Mall				1 km
Neva Mall				1,4 km
Transfer Types				VIP Transfer, Bus, Taxi
Beach-Pier				Sand & Pebble, Pier
Welcome Cocktail				
Cold Towel				
Champaigne				
Detox Drinks				
Turkish Desert Speices - Cookies - Chocolate Species				
Languages				
Turkish	German	English	Russian	
Cards				
Visa	MasterCard	Eurocard	American Express	
Roome Details				
Room Type	m ²	Details		Max. Capacity
Promo Room (No Balcony) (5 Units)	22 m ²	A: 3 Single Beds B: 1 French Bed + 1 Single Bed, Tv (Satellite) Centrum AC, Shower-WC, Chair, Guest Amenities, Hygiene Set for Women and Men, Hair Dryer, Phone at room and shower, Minibar (Soft Drinks, Beer, Water, Cracker, Nuts, Cips, Chocolate), Capsule Coffee Set (3 Capsules for Hole Stay) Tea And Coffee Set, Bathrobe, Slippers, Digital Safe, Wrighing Scale, Hygienic Laminade Floor.		3 Adults
Deluxe Sea View Room (30 Units)	26 m ² - 30 m ²	A: 2 Single Beds or 1 French Bed B: 1 French Bed + Single Bed, Tv (Satellite) Centrum AC, Shower-WC, Chair, Guest Amenities, Hygiene Set for Women and Men, Hair Dryer, Phone at room and shower, Minibar (Soft Drinks, Beer, Water, Cracker, Nuts, Cips, Chocolate), Capsule Coffee Set (3 Capsules for Hole Stay) Tea And Coffee Set, Bathrobe, Slippers, Digital Safe, Wrighing Scale, Hygienic Laminade Floor.		3 Adults + 1 Child
Deluxe Room (169 Units)	24 m ² - 28 m ²	A: 2 Single Beds or 1 French Bed B: 1 French Bed + Single Bed, Tv (Satellite) Centrum AC, Shower-WC, Chair, Guest Amenities, Hygiene Set for Women and Men, Hair Dryer, Phone at room and shower, Minibar (Soft Drinks, Beer, Water, Cracker, Nuts, Cips, Chocolate), Capsule Coffee Set (3 Capsules for Hole Stay) Tea And Coffee Set, Bathrobe, Slippers, Digital Safe, Wrighing Scale, Hygienic Laminade Floor.Side Sea or Land View.		3 Adults
Garden Room With Terrace (16 Units)	28 m ² - 32 m ²	A: 2 adet tek kişilik yatak veya 1 adet çift kişilik yatak B: 1 adet çift kişilik yatak + 1 adet tek kişilik yatak, Tv (Satellite) Centrum AC, Shower-WC, Chair, Guest Amenities, Hygiene Set for Women and Men, Hair Dryer, Phone at room and shower, Minibar (Soft Drinks, Beer, Water, Cracker, Nuts, Cips, Chocolate), Capsule Coffee Set (3 Capsules for Hole Stay) Tea And Coffee Set, Bathrobe, Slippers, Digital Safe, Wrighing Scale, Hygienic Laminade Floor		4 Adults + 1 Child
Junior Suite Room (20 Units)	32 m ² - 34 m ²	1 Living Room + 1 Bedroom 1 French Bed Connection Room Tv (Satellite) Centrum AC, Shower-WC, Chair, Guest Amenities, Hygiene Set for Women and Men, Hair Dryer, Phone at room and shower, Minibar (Soft Drinks, Beer, Water, Cracker, Nuts, Cips, Chocolate), Capsule Coffee Set (3 Capsules for Hole Stay) Tea And Coffee Set, Bathrobe, Slippers, Digital Safe, Wrighing Scale, Hygienic Laminade Floor		2 Adults + 1 Child
F&B Service				
Food				
Restaurants	Activity	Service	Capacity	Working Hours
MAJESTY Main Restaurant	Berakfast	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	07:00-10:00
	Late Breakfast	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	10:00-11:00
	Lunch	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	12:30-14:00
	Child Buffet Lunch	Open Buffet		12:30-14:00
	Dinner	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	19:00-21:00
	Child Buffet Dinner	Open Buffet		19:00-21:00
	Night Buffet	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	23:00-04:00
Beach Snack	Snacks	Self Service	180 Pax (Outdoor)	12:00-17:00
Gourmet Street Food	Snacks	Self Service		12:00-17:00
Ice Cream	Ice Cream	Self Service		12:00-17:00
La Vattel Patisserie	Patisserie	Open Buffet		11:00-21:00
Starbucks Coffe Shop	Coffee - Sandwich	Self Service		10:00-17:00
Pier Bar	Cold Sandwiches	Open Buffet		11:00-17:00
A' La Carte Restaurant	Dinner	International A' la Carte	20 Pax Outdoor	19:00-21:00

Beverage Concept				
Local and Some Import Alcoholic Drinks, Soft Drinks (All Bars)			Tea & Cofee Species	
Fresh Juices			Red Bull or Burn Energy Drink	
Starbucks Cofee Species			Pool and Beach Beverage Service	
Bars				
	Details	Working Hours	UAI	
Queen Lobby Bar	Soft Drinks and Local and Some Import alcoholic Drinks	24 saat	X	
Cosmopolitan Pub Bar	Soft Drinks and Local and Some Import alcoholic Drinks	12:00 – 00:00	X	
City Lounge Bar	Soft Drinks and Local and Some Import alcoholic Drinks	10:00 – 24:00	X	
Pool Bar	Soft Drinks and Local and Some Import alcoholic Drinks	10:00-18:00	X	
Adult Pool Bar (+16)	Soft Drinks and Local and Some Import alcoholic Drinks	10:00-17:00	X	
Beach Bar	Soft Drinks and Local and Some Import alcoholic Drinks	10:00-17:00	X	
Rhapsody Bar	Soft Drinks and Local and Some Import alcoholic Drinks	17:00-24:00	X	
Pier Bar	Soft Drinks and Local and Some Import alcoholic Drinks	10:00-19:00	X	
Detox Bar	Detox Drinks	11:00-17:00	X	
Starbucks	Starbucks Cofee Speices	10:00-17:00	X	
Minibar				
Water, Mineral Water, Coke, Fanta, Juice, Sprite, Ice Tea, Can Beer (33 cl), Nuts, Chips, Cracker, Chocolate				
Entertainment-Sport-Health				
Free	Daytime Animation, Aerobic, Evening Shows, Live Music, Table Tennis, Dart, Archery, Mini Football, Beach Volley, Fitness			
Paid	Doctor Office			
Pools - Aquaparks				
	Capacity	Depth	Heating	Working Hours
Main Pool	689 m ²	140 cm		10:00-19:00
Relax Pool (+16)	131 m ²	140 cm		10:00-24:00
Child Pool	182 m ²	30 cm		10:00-19:00
Indoor Pool	44 m ²	140 cm		10:00-19:00
Adult Aquapark With 3 Slides				10:00-12:00 / 14:00-17:00
Chil Aquapark With 3 Slides				10:00-12:00 / 14:00-17:00
Mia Mini Club				
	Details	UAI		
4 –11 Age	Indoor and Outdoor Play Ground, Child Park, Amphitheatre for Kids, Games, Mini Cinema, Play Station Room, Lego Room, Educational Workshops	X		
Meeting Halls				
	m ²	Banquet	Class	Theatre
Salon 1	147 m ²	65	65	105
Salon 2	52 m ²	35	20	40
Salon 3	26m ²	15	15	25
Spa & Wellness				
Open:09.00 – Close: 19.00				
Turhish Bath	Steam Room	Relaxing Area	Sauna	Indoor Pool
Free				
Turhish Bath	Steam Room	Relaxing Area	Sauna	Indoor Pool
Paid				
Spa Services and Facial and Body Care Services				
Honeymoon Concept				
Special Room Design				
Fruit Basket and Wine				
Deserts				
One Day Breakfast Service To the Room				
%15 Discount for Spa Services				
Early Check in and Late Check Out (Acoording to Availability)				
Free A' la Carte Reservation (Once)				
Special Vip Area Reservation at Event Area (Once)				
Free Services				
A'la Carte Restaurant (1 Free for Minimum 7 Night Stay)				
Wi-Fi (All Hotel Area)				
Minibar (Daily Refilled)				
Improt Drinks Within The Concept				
Fresh Juices				
Cold-Hot Soft Drinks				
Fitness				
Towel - Umbrella-Sunbeds				
Table Tennis				
Digital Safe				
Baby Stroller				
Baby Cot				
Baby Chair at Restaurant				
Room Cleaning (Daily)				
Linen and Towel Change				
Paid Services				
Photo Services				
Health Services				
Telephone & Fax				
Laundry Services				
Shops				
Water Pipe				
Spa - Wellness				
Baby Sitter				
Wheelchair				
Beauty Saloon				
Room Service (24 Hours)				
Photo Services				
General Principles				
Ultra All Inclusive Concept starts at at 14:00 on chek in day , ends at 12:00 on check out day.				
Alcoholic veverages are not served to the guests who are under 18 years old.				
Hotel management has the right not to serve alcoholic beverages to guests who may harm themselves or the environment after consuming a certain amount of alcohol.				
Parental accompaniment is mandatory when using the pool and activities.				
Animation programs and all other activities; It may vary or be canceled depending on weather conditions, guest profile, season and physical factors.				
In accordance with local laws, smoking is prohibited in closed areas (Rooms, Lobby, Restaurant, etc.). Otherwise, they are subject to financial sanctions determined by local authorities.				
Pest control and pest control activities are carried out regularly in our facility in accordance with international quality norms.				
Pets are not accepted.				
Voltage 220 V				